



Impact Report 2019



A LETTER TO THE COMMUNITY

Dear Friends,

Looking back on this past year brings an abundant amount of appreciation and gratitude for our amazing clients, remarkable team members, loyal partners, and generous supporters of our mission. Together, we were able to live out our mission of "Creating Opportunities and Transforming Lives" each day.

The support and solidarity of others played a key role this year as 2019 brought our greatest challenge yet with the reform of Michigan's Auto No-Fault Insurance, which will significantly impact individuals' access to care. We remain committed to educating the community and advocating for what Michigan residents need and deserve when catastrophically injured from a motor vehicle accident. As this fight is far from over, we are honored to have so many others alongside us in this important initiative. To help combat the threat of this reform, we will continue to make strategic decisions to increase funding diversity, which naturally leads to more diverse neurological diagnoses being served.

In addition to having our fifth consecutive record-setting year for the number of individuals served, another shining moment for the Origami team came in September as we received the highest level of accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF). The three-year accreditation awarded to Origami demonstrates our continued commitment to providing measurable, accountable, and high-quality rehabilitation programs and services.

We strive to serve anyone that needs our help, regardless of circumstance. Through fundraising, corporate sponsorships, grants, and more, we continue to help many individuals who would have otherwise gone without care. Through the generosity of donors, these gifts reduce funding barriers that prevent so many from accessing the rehabilitation they need.

Our continued growth and increased impact on lives is a testament to the commitment of Origami's mission and the successful individual outcomes of our clients' recovery journeys over the years. As I embark on my 20-year anniversary at Origami this year, I remain forever grateful for the experiences I have been a part of, and I look forward to what the future holds for Origami!

With Continued Gratitude,



TAMMY HANNAH
PRESIDENT & CEO

**In Memory of Scott Derthick, Officer
Origami Board of Directors 1997 - 2019**

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2019 HIGHLIGHTS

- Received the highest level of accreditation possible from the Commission on Accreditation of Rehabilitation Facilities (CARF)
- Received \$10,000 grant from General Motors to assist clients with drivers rehabilitation
- Chosen as a Charity of Choice for the 2020 Izzo Legacy Run/Walk/Roll/Event
- Co-hosted the 17th Annual Lids for Kids event fitting over 500 free helmets to community children and families
- Educated and fitted over fifty Clark Construction families and children with bike helmets at their annual family picnic
- Provided 58 professional presentations in the community by Origami employees
- Hosted our 2nd Annual Outdoor Concert & Celebration
- Served a record number of 589 clients through our outpatient, residential, and community based programs
- Facilitated 28 clinical internships, 14 job shadow experiences, and welcomed 40 individual volunteers and 7 volunteer groups
- Received a record number of 618 client referrals
- Increased our workforce by nearly 25%

- Provided 28 Unfolding Potential Grants to clients so they could access care and services they would have otherwise gone without
- Hosted 126 guests in our Moments Matter mission tours
- Raised almost \$200,000 in overall gross income through fund development initiatives
- Participated in an OMT Research Study, with Origami Medical Director as chief investigator
- Offered a new third plan option of health insurance to employee benefit package
- Participation in employee Optimize Wellness Initiative reached 86%
- Admitted a record-breaking 380 new clients to our programs
- Completed 86 health and safety drills on campus covering all applicable safety areas required by state licensing and accreditation
- Received a rating of 91% from our clients indicating they would refer us to a friend or family member
- Invested 75% of Origami's expenses into wages, benefits, and staff development
- Implemented a new human resources software tracking system to further improve organizational growth, efficiency, and results

Thank you to our generous donors, whose gifts provide the opportunity for recovery and healing, impacting the lives of many! Your contributions allow us to give Unfolding Potential Grants to individuals who would otherwise go without the care they need.

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*My dad was finally making headway in his rehabilitation following a debilitating stroke when he reached his insurance benefit limit for physical and speech therapy. He did not have the funds to pay out of pocket and he was sure he would have to end his recovery prematurely, but Origami gave him a grant. The grant he received allowed him to continue services at Origami and reach his treatment goals. I finally have my dad back and I will be forever grateful to the people that made this possible. It was a beautiful, priceless gift.
– Daughter of an Origami client*

All I wanted to do was to get better and be able to go back to work so I could provide for my family. My injury left me unable to drive safely on the roads, and my job requires a lot of driving. My independence means so much to me and it hurt not being able to help contribute to my family financially. Receiving a grant for driving services meant the world to me and I cannot thank Origami enough. I'm back at work now and I will pay it forward! - Origami client

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CREATING OPPORTUNITIES & TRANSFORMING LIVES

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The isolation and feelings of being so alone after my injury were devastating to me. Unfortunately, my insurance had ran out and I was unable to pay out of pocket for additional services. My therapist knew I could benefit from Origami's Memory Group and he helped me receive a grant so that I could get the extra help I needed. This helped me connect to others in my situation and realized I wasn't alone. I felt empowered and so lucky to be able to have this help! I am forever grateful! - Origami client

My client's benefits were cut off four weeks after she started therapy. She was heartbroken as deficits from her injury prevented her from working and providing for her children. My client was able to continue services after being awarded a grant. Six months later, she is working full-time and able to care independently for her three children. I am so proud to be a part of the Origami team and the community we serve. A family is together and thriving because of our generous donors. – Origami clinician

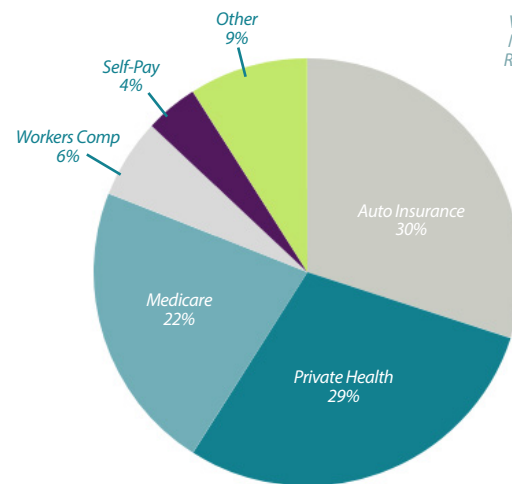
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DIAGNOSES SERVED OUTPATIENT PROGRAM

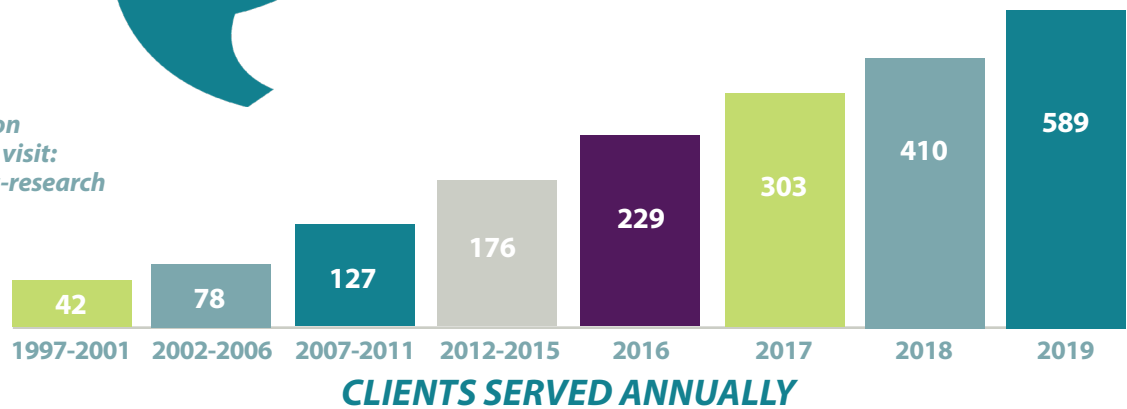


For more information
on program outcomes, visit:
origamirehab.org/outcomes-research

FUNDING SOURCE BY ADMISSION



*Other includes TRICARE/VA x5, Medicaid Brain Injury MOU Program x2, Michigan Rehabilitation Services (MRS) x11, Unfolding Potential Grants x3, LHI x13



Having once served as a manager of a substantial federal grant program, Sarah worked with communities on how to integrate mental health services into Michigan schools. She loved being creative and sewing in her spare time. Her love for dance and staying active was always a top priority. And above all else, Sarah loved time with friends and just enjoying life. No one ever plans for a brain injury, and neither did Sarah.

When Sarah found out she had a Chiari 1 Malformation in her brain, she underwent brain surgery. Two years later, Sarah had fully recovered from her brain surgery when she sustained a concussion. Sarah's concussion was an unfortunate and significant setback. Neurofatigue, noise and vision sensory issues, dizziness, and brain fog were persistent symptoms Sarah was struggling with until she found Origami. Origami quickly set Sarah up with clinicians and tools for her success.

They explained how her symptoms, including increased anxiety, heightened emotions, and double vision, were typical with Post Concussive Disorder. Because brain injuries affect so many aspects of your life, Sarah was at ease when she realized that Origami treats the whole person, not just the brain injury. By normalizing her symptoms, Sarah's anxiety decreased about everything that was happening and made her feel like she was right where she needed to be.

Through neuro-optometry, physical therapy, and a holistic approach to her well-being, Sarah was able to return to work and do more of the things she loves. However, ironically, the more her brain healed, the harder the process was for Sarah - because she was able to recognize her deficits more clearly. "I'm not like I used to be, but I am so thankful that Origami has the tools available to help me as I continue on this journey," she said.



SARAH'S STORY

At Origami, Sarah learned to honor the tough days, and be gentle with herself both professionally and personally as she continues on her road to recovery. She is comforted knowing Origami is there to meet the needs of her changing brain and body no matter where she is on her recovery journey.

Sarah has found joy in sharing her creative passions with others facing similar struggles. She now volunteers in Origami's art studio with the therapeutic recreation team. While the recovery journey has not been easy, Sarah says, "I am grateful to have Origami in my life."

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