



COMMUNITY IMPACT REPORT

2021

A LETTER TO THE COMMUNITY

Dear Friends,

As we look back at 2021, there is much to reflect on with feelings of pride, perseverance, and resilience. It was an incredible year of accomplishments for Team Origami as we achieved remarkable clinical outcomes and extraordinary operational initiatives, all while navigating through various uncertainties and challenges together.

Furthering our mission of creating opportunities and transforming lives during these trying times of Michigan's auto no-fault insurance reform, national labor shortages, and the continued devastation of a national pandemic has continued to push our team to remain creative, nimble, and optimistic. Our team's passion for what we do has proven time and time again to be our greatest strength.

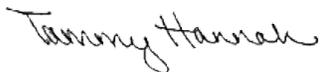
While 2021 was another excellent year of mission-focused impact, it was also a year of exceptional growth. With a record number of admissions and clients served, Origami had its most service-based diversification year to date, as we continued to grow and increase our reach into the community further than ever before. While quadrupling the number of individuals served with non-brain injury diagnoses, and tripling the number of children and adolescents served, we experienced an incredible 20% growth in our ever-increasing outpatient program.

Our exciting strategic plan to further our mission by expanding our physical space and services came together as we launched Origami West as our first satellite clinic in Lansing, Michigan. This additional clinic location broadened our reach and surpassed all projections and expectations within its first six months of operations. Subsequently, in those ongoing efforts to diversify our services and better identify the many resources Origami offers, we changed our name from Origami Brain Injury Rehabilitation Center to Origami Rehabilitation during this same timeframe.

Mission achievement and our tangible growth in 2021 was made possible because of the generous support and commitment of our many loyal partners, sponsors, donors, and board of directors. That support, coupled with the unending dedication and commitment of our entire team and their passionate commitment to those we have the honor of serving is why Origami continues to carry out its mission at record levels while holding firm to our vision, core values, and standards of care.

As we look to the coming year, we are filled with hope, excitement, and anticipation. We know that with the support of our community, we will continue to convert challenges to opportunities, and keep our attitude of gratitude strong. Thank you for supporting our work and helping to serve as a key catalyst for our continued success in creating opportunities and transforming lives.

With sincere gratitude,



Tammy Hannah
President & CEO



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[CLICK HERE TO WATCH OUR 2021 OVERVIEW VIDEO.](#)

2021 HIGHLIGHTS

- Origami had a record number of 404 admissions and served a record total of 814 individuals across its continuum of care.
- Experienced a 20% growth in outpatient census.
- Tripled the number of children and adolescents served.
- Nearly quadrupled the number of individuals served with a non-brain injury diagnosis.
- In June, Origami broadened its reach, launching its first satellite clinic, Origami West, which surpassed all projections and expectations within its first six months.
- \$176,400 total revenue for donations and grants through fund development initiatives.
- To continue providing the most innovative care to clients, eight new certifications were obtained by Origami team members, including Flexible Endoscopic Evaluation of Swallowing (FEES certified), Dry Needling, Certified Driving Instructor, Vestibular Concussion Specialist, Dementia Care Specialist, LSVT Big, Love Your Brain Yoga, and Interactive Metronome.
- Employee satisfaction remains high, with 98% indicating they would recommend Origami as an enjoyable and fulfilling place to work.
- Client satisfaction remains high, with 97% indicating they are very pleased with Origami.
- \$20,000 grant received from General Motors to benefit Origami's Driver Rehabilitation service.
- Continued to garner community-wide support as a charity partner of the Izzo Legacy Race.
- Expanded its pediatric service line, serving more diagnoses, including ADHD and Autism, and adding new therapies, including play therapy.
- Implemented Microsoft 365, which has enhanced how team members communicate, collaborate, and connect.
- Seamlessly underwent a rebrand, including a new logo and a name change from Origami Brain Injury Rehabilitation Center to Origami Rehabilitation, to diversify its services and highlight all the work done at Origami.

AIDAN'S STORY

Aidan was two months old when he was brought into foster care with head trauma, brain bleed, seizure, and fractured ribs. A local family took him into their care and began working tirelessly to get him the care he needed. Due to his injuries, Aidan has been developmentally delayed throughout his young life. One of Origami's occupational therapists knows the family, and when she met Aidan, she started keeping a keen "therapy eye" on him. When she noticed constant patch wearing, clumsiness, toe walking, etc., she asked a few questions, which turned into Aidan being referred to Origami. Aidan's parents were so thankful that this would open some new doors for them and Aidan. Aidan, who was non-verbal until he was one year old,

received OT, PT, and SLP services at Origami. Aidan was one of Origami's first pediatrics clients and continues to make progress. Aidan's brother, who has also experienced many developmental delays, has started receiving services at Origami as well. This family - who have six adopted children with incredible needs - is so grateful for the progress both boys have made in such a short time. They say the best part is watching the boys be so very proud of themselves when they accomplish a goal - there is nothing better. This family is filled with gratitude at each therapy session, and these boys fill the hearts of Origami's entire team each time they visit.



Pediatrics at Origami maximizes access to innovative care for Origami's youngest clients and their families. In 2021, Origami began serving children in addition to adolescents and adults through their pediatric services. Origami's expert pediatric team specializes in neuromuscular and orthopedic diagnoses, vision diagnoses, mental health conditions, speech, language, oral motor conditions, and more.

[CLICK HERE TO LEARN MORE ABOUT PEDIATRICS AT ORIGAMI](#)

NEW NAME , NEW LOGO, SAME MISSION

In 2021, Origami Brain Injury Rehabilitation Center changed to Origami Rehabilitation. Since opening in 1997, Origami began as a residential program specialized in serving adults with traumatic brain injury and gradually expanded to become a unique multi-dimensional continuum of care serving children, adolescents, and adults.

For the past several years, Origami has strategically diversified its population served and maximized access to care for individuals with diagnoses such as stroke, post-concussion syndrome, Parkinson's, spinal cord injury, Cerebral Palsy, deficits stemming from brain tumors, aneurysms, and more. The new name reflects the evolution of diversity of services and programs available to children, adolescents, and adults with neurological, developmental, mental health, and orthopedic conditions.

"We are excited to use the new name to reach a broader population in need of our expert neuro care and many other services that our team specializes in," said Tammy Hannah, President and CEO. "Origami has evolved so much over the years, and although neuro will always be our niche, our former name just doesn't tell our whole story any longer."



origami
REHABILITATION

CORE VALUES IN ACTION

CELEBRATE THE INDIVIDUAL

Team Origami celebrated the individual. Origami was selected as an Izzo Legacy Charity partner; team members and clients had a blast participating in the walk, run, roll event. Other highlights included fun moments for Origami residents, including getting creative with painting and visits from furry animal friends, like Charlie the mini horse.

INSPIRE EXCELLENCE

Team Origami inspired excellence. Origami team members gave 30+ presentations, hosted 25 interns, and published a variety of articles. Eight new certifications were obtained by Origami team members to continue providing the most innovative and expert care to clients.

SERVE WITH INTEGRITY

Team Origami served with integrity. In addition to advocating for a fix to Michigan's Auto No-Fault reform, team Origami also navigated through an ongoing pandemic and a nationwide labor shortage. In 2021, Origami also hosted multiple onsite COVID-19 vaccination clinics for employees and residents.

LEAD WITH PASSION

Team Origami leads with passion. Tammy Hannah, Origami President & CEO, was featured in MSU's BROAD Executive MBA BOSS publication. She also celebrated a significant milestone; 15 years as a surveyor for the Commission on Accreditation of Rehabilitation Facilities (CARF International). Team Origami identified how their service relates to our core values daily. Origami's team always leads with passion, whether providing clinical care or putting on a mini-concert for residents.



"Their facilities and staff are exceptional. I have received various types of treatment and services there as a result of auto accident injuries. They have improved my quality of life tremendously and I cannot say enough positives about their program to express my appreciation." - Former Origami Client

"I take a lot of pride in working with such talented clinicians and behind-the-scenes rock stars! This is a place of healing, and I'm incredibly grateful to be able to call this team "my people!" - Origami Team Member

*"My husband has made incredible strides at Origami, and even almost 11 years post-injury continues to surprise us with small improvements! I wouldn't have him anywhere else. I'm so glad we found Origami over 10 years ago!!!"
-Family Member of Origami Client*



"I was blessed to be referred to Origami. I was able to be a good father and now a fun grandfather. Without Origami and the staff, it would not have happened for me. Sharing strategies and recovery experiences with others gives me purpose." -Former Origami Client

*"Working at Origami as an Occupational Therapist truly is a dream job. I have so many tools and resources available to provide functional OT services, and the entire Origami team is full of hard workers who really do care about helping our clients along their recovery journeys."
- Origami Team Member*

WELCOME TO ORIGAMI WEST

137 S. Marketplace Blvd,
Lansing, MI 48917

To realize their vision and continue to serve more individuals in need, in 2021, Origami Rehabilitation launched its first satellite location, Origami West! Origami West is located at 137 S. Marketplace Blvd. Lansing, MI 48917, making its services more accessible to the Lansing, Grand Ledge, Dewitt, Charlotte, Portland, and Potterville communities.

Origami West offers the same outpatient services available at their current Mason location, such as physical therapy, occupational therapy, speech-language pathology, psychiatry, psychology, drivers rehab, and more. In addition to a state-of-the-art therapy gym and driver rehabilitation vehicles, Origami West has a designated pediatrics space equipped with a rock wall and all the tools needed to help their youngest clients achieve their goals.

A MILESTONE CELEBRATION

In July 2021, team members, clients, board members, community partners, Unfolding Potential Society members, and more gathered to commemorate the opening of Origami's first satellite location, Origami West, with a ribbon cutting. Origami's Board Chairperson, Mitch Tomlinson, and President & CEO, Tammy Hannah, marked the exciting milestone with remarks about Origami's past, present, and future. The Lansing Regional Chamber orchestrated the ribbon cutting, even bringing a special teal ribbon. The event garnered an excellent turnout, and guests were able to check out Origami's newest space.



[CLICK HERE FOR A VIRTUAL TOUR OF ORIGAMI WEST](#)



2021 OUTCOMES

CLIENTS SERVED ANNUALLY



OUTPATIENT PROGRAM DIAGNOSES SERVED

Neurological Disorders

Alzheimer's Disease
 Anoxic brain damage
 Aphasia
 Cerebral Palsy
 Dementia
 Multiple Sclerosis
 Parkinson's Disease
 Post COVID-19 condition
 Stroke
 Traumatic Brain Injury

Mental Health

Attention-deficit hyperactivity disorder
 Bipolar disorder
 Generalized anxiety disorder
 Major depressive disorder
 Mood disorder
 Obsessive-compulsive disorder
 Adjustment disorder
 Persistent mood disorder

Developmental Disabilities

Autistic disorder
 Childhood onset fluency disorder
 Developmental disorder of scholastic skills
 Expressive language disorder
 Phonological disorder
 Receptive language disorder
 Specific developmental disorder of motor function

Physical Injuries/Disabilities

Bell's palsy
 Cervicalgia
 Juvenile osteochondrosis of the spine
 Muscle weakness
 Myalgia of auxiliary muscles
 Pain (various)
 Pelvic muscle wasting
 Quadriplegia
 Spina bifida

**SERVED A VARIETY OF AGES
 RANGING FROM 2 - 96 YEARS OLD**

THANK YOU UNFOLDING POTENTIAL SOCIETY

Michael and Ellen Andary
Greta Wu and Ernest Betts
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Jason and Sandra Cox
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