



# Measuring Our Success 2021

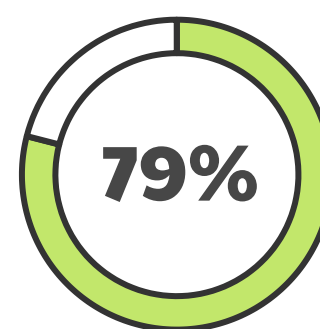
## Residential Program



**<60 days**

*Average length of stay for residents with short-term rehab care plans (n=8)*

## Outpatient Program



**Rehab Goals Met**

*Origami helped create opportunities for over 700 individuals served in our Outpatient Program. We transformed lives by helping clients reach their stated goals.*

## Satisfaction



**98% of employees** recommend Origami as an enjoyable and fulfilling place of employment

**97% of clients** express overall satisfactions

## Residential Program - Customer Service



**Average Help Button Response Rate: <1 minute (over 13,000 pages)**

## Expanding Who We Serve

**3x** Tripled the number of adolescents served (n=63)

**4x** Quadrupled the number of persons served with non brain injury diagnosis (n=152)

*For more information on Origami's outcomes, visit [www.origamirehab.org/outcomes-research](http://www.origamirehab.org/outcomes-research)*

*Origami Rehabilitation is a nonprofit that provides comprehensive rehabilitation for children, adolescents, and adults with neurological, developmental, mental health, and orthopedic conditions through their residential and outpatient programs.*