



*Origami is accredited through the Commission on Accreditation of Rehabilitation Facilities (CARF). During Origami's most recent CARF survey, the survey team identified the following strengths:*

- The chef visits all persons served upon admission to determine one's likes and dislikes and collaborates with the dietician in developing meal plans. Meal plans are seasonal and are for four-week periods, meals are prepared using fresh ingredients, and persons served are encouraged to participate in various settings within their capabilities.
- The staff members at all levels demonstrated an impeccable level of communication that is demonstrated by open lines of communication between leadership and staff and across all departments and programs.
- The organization continually strives to meet the needs of the community and clients alike. This is evidenced by the expansion of the service model to include telehealth services. Clients both inside and outside the organization now have access to a well-respected physician on an as-needed basis versus having to wait months on a waiting list for a local community provider.
- Origami Brain Injury Rehabilitation Center actively seeks input from clients and personnel using a variety of mechanisms such as surveys, think tanks, town hall meetings, and suggestion boxes. The feedback is used to improve the delivery of services and the work environment.
- The persons served by the organization appear to be very satisfied with and appreciative of the services provided. They consistently report their satisfaction with the staff's ability to customize plans of care and incorporate personal preferences throughout the treatment plan by demonstrating creativity and adaptability in outpatient and vocational environments.
- Vocational services arranged by Origami Brain Injury Rehabilitation Center with its partner, Peckham, Inc., are client focused and individualized. The vocational offerings and opportunities that the team members have been able to develop for the client populations are nothing short of amazing. The opportunities for further engagement and expansion exist in having this strong collaborative relationship. The rehabilitation team's members have supported this access through clinical expertise in fulfilling functional goals for the clients.
- Origami Brain Injury Rehabilitation Center is commended for the efforts and the partnership made with the local transportation agency, allowing for greater reintegration activities.
- The campus of the Origami Brain Injury Rehabilitation Center is in a beautiful setting that is conducive to healing and recovery.
- The leadership and management team of Origami Brain Injury Rehabilitation Center is strong, supportive, and knowledgeable about the operations of the rehabilitation program. The team is dedicated to rehabilitation and has a strong desire to see the programs improve and expand.
- The organization has invested in state-of-the-art equipment, which benefits and meets the needs of the persons served as indicated in the clinical outcomes.
- Origami Brain Injury Rehabilitation Center has a reputation for providing quality services to the persons served and is well known throughout the community and the state of Michigan.
- Feedback from referral sources is complimentary, particularly relating to the individualized programming that is relevant and evidence based related to continuity of care to attain functional outcomes in the outpatient programming.
- The woodworking shop and arts and crafts building are unique assets to the organization. These provide work and leisure activities that are often not available within the service setting.
- The leadership team is highly experienced and actively involved in all aspects of the operations. The team is complimented for establishing a culture of openness, trust, and respect among employees and clients.
- The organization is commended for its commitment to and allocation of money and resources to the continuing education of its personnel to increase retention and maintain and improve clinical skills and best practices. It is also commended for the number of Certified Brain Injury Specialists (CBIS) and their engagement in educating others. The personnel are fortunate to have input and access to equipment and programming that promotes successful clinical outcomes.
- Origami Brain Injury Rehabilitation Center has a dedicated, diverse interdisciplinary staff that identifies teamwork and peer-to-peer relationships as the key to success. Clients and other stakeholders recognize the dedication to and caring for the persons served.

